



## **Kidtown Policies**

- Kidtown will be open daily for members and their guests using Midtown Athletic Club facilities and services ages 8 weeks to 14 years old.
- Space is limited. Parents are highly encouraged to make reservations, which can be made up to 7 days in advance by going to Kidtown's website: [midtown.com/kidtown](http://midtown.com/kidtown) or by calling Kidtown at 773-687-7420.
- A \$35 per child per day guest fee is applied for non-members and individual/couple membership holders using Kidtown.
- There is a 2-hour time limit for all children in Kidtown.
- Parents/Guardians must remain on Midtown premises.
- Kidtown must be informed if an adult other than the registered guardian(s) is picking up.
- Kidtown allows a 10 minute "grace" period prior to and following your reservation time and each child must be signed in and out.
- All belongings should be labeled at drop off. Stickers and labels are available at check in.
- Team members do not perform diaper changes, clothes changes, or apply sunscreen. If your child soils his/her diaper or clothes, the on-site parent will be contacted to come for their child. If your child is in the process of being toilet trained, he or she must wear pull-ups or diapers while in Kidtown.
- For the health and well-being of all who are in Kidtown, children displaying symptoms of illness, including coughing, runny nose, or fever, will not be allowed in Kidtown.
- Kidtown reserves the right to locate you and require your return if your child is exhibiting aggressive behavior, biting, has had more than 3 breaks, or if your child has been inconsolable for more than 15 minutes.
- A cancellation fee is assessed for each child that does not show for a reservation or cancels after the first hour of their reservation start time. Please email [KidtownChicago@midtown.com](mailto:KidtownChicago@midtown.com) or call 773-687-7420, with questions, reservations or cancellations.

## **Kidtown Hours**

Monday through Thursday 8:00am - 7:00pm

Friday 8:00am - 6:00pm

Saturday and Sunday 8:00am - 4:00pm